

eClerx/SECD/SE/2023/080

August 9, 2023

BSE Limited

Corporate Relationship Department, Phiroze Jeejeebhoy Towers, 25th Floor, Dalal Street, Fort, Mumbai - 400 001 **National Stock Exchange of India Limited**

Exchange Plaza, Plot No. C/1, Block G, Bandra - Kurla Complex Bandra (East), Mumbai – 400 051

Dear Sir/Madam,

Sub: Outcome of Board Meeting held on Wednesday, August 9, 2023

Mumbai

Scrip Code: <u>BSE - 532927</u> NSE – ECLERX

This is to inform you that the Board of Directors of the Company at its meeting held on Wednesday, August 9, 2023 which commenced at 2:00 p.m. and concluded at 6:15 p.m., *inter-alia*, unanimously approved the Un-audited Financial Results (Standalone and Consolidated) along with the Limited Review Report issued by the Statutory Auditors, for the quarter/period ended June 30, 2023.

The said financials as approved by the Board of Directors, along with the Limited Review Report are attached.

This is for your information and records.

Thanking you,

Yours faithfully
For eClerx Services Limited

Pratik Bhanushali
Company Secretary and Compliance Officer
F8538

Encl: as above

Chartered Accountants

67, Institutional Area Sector 44, Gurugram - 122 003 Harvana, India

Tel: +91 124 681 6000

Independent Auditor's Review Report on the Quarterly Unaudited Standalone Financial Results of the Company Pursuant to the Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended

Review Report to The Board of Directors eClerx Services Limited

- 1. We have reviewed the accompanying statement of unaudited standalone financial results of eClerx Services Limited (the "Company") for the quarter ended June 30, 2023 (the "Statement") attached herewith, being submitted by the Company pursuant to the requirements of Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended (the "Listing Regulations").
- 2. The Company's Management is responsible for the preparation of the Statement in accordance with the recognition and measurement principles laid down in Indian Accounting Standard 34, (Ind AS 34) "Interim Financial Reporting" prescribed under Section 133 of the Companies Act, 2013 as amended, (the "Act") read with relevant rules issued thereunder and other accounting principles generally accepted in India and in compliance with Regulation 33 of the Listing Regulations. The Statement has been approved by the Company's Board of Directors. Our responsibility is to express a conclusion on the Statement based on our review.
- 3. We conducted our review of the Statement in accordance with the Standard on Review Engagements (SRE) 2410, "Review of Interim Financial Information Performed by the Independent Auditor of the Entity" issued by the Institute of Chartered Accountants of India. This standard requires that we plan and perform the review to obtain moderate assurance as to whether the Statement is free of material misstatement. A review of interim financial information consists of making inquiries, primarily of persons responsible for financial and accounting matters, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with Standards on Auditing and consequently does not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion.
- 4. Based on our review conducted as above, nothing has come to our attention that causes us to believe that the accompanying Statement, prepared in accordance with the recognition and measurement principles laid down in the aforesaid Indian Accounting Standards ('Ind AS') specified under Section 133 of the Act, read with relevant rules issued thereunder and other accounting principles generally accepted in India, has not disclosed the information required to be disclosed in terms of the Listing Regulations, including the manner in which it is to be disclosed, or that it contains any material misstatement.

For S.R. Batliboi & Associates LLP

Chartered Accountants

ICAI Firm registration number: 101049W/E300004

VINEE

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per Vineet Kedia

Partner

Membership No.: 212230 UDIN: 23212230BGSSFT3538

Gurugram August 09, 2023



ECLERX SERVICES LIMITED CIN: L72200MH2000PLC125319

Regd. Office : Sonawala Building, 1st Floor, 29, Bank Street, Fort, Mumbai - 400 023

STATEMENT OF STANDALONE UNAUDITED FINANCIAL RESULTS FOR THE QUARTER ENDED JUNE 30, 2023

(Rupees in million, except per share data)

_		(Rupees in million, except per share data) Quarter ended Year ended					
Sr.	Particulare	June 30,	Year ended March 31,				
No.		2023	March 31, 2023	June 30, 2022	2023		
		Unaudited	Audited*	Unaudited	Audited		
1	Revenue from operations	4,951.79	5,005.70	4,347.16	18,881.61		
Ш	Other income	58.00	58.60	157.45	567.19		
III	Total Income (I + II)	5,009.79	5,064.30	4,504.61	19,448.80		
IV	Expenses						
	Employee benefits expense	2,131.25	2,017.06	1,876.30	7,976.89		
	Depreciation and amortisation expense	139.07	167.53	126.33	587.31		
	Cost of technical sub-contractors	173.92	159.92	172.65	793.24		
	Sales and marketing services	1,015.05	874.91	946.95	3,344.87		
	Other expense	446.20	398.71	374.36	1,544.11		
	Finance cost	46.73	44.37	39.45	162.40		
	Total expenses (IV)	3,952.22	3,662.50	3,536.04	14,408.82		
V	Profit before exceptional items and tax (III-IV)	1,057.57	1,401.80	968.57	5,039.98		
VI	Exceptional items		5 -	-	<u> </u>		
VII	Profit before tax (V-VI)	1,057.57	1,401.80	968.57	5,039.98		
VIII	Tax expense	259.59	332.58	248.35	1,255.96		
	(1) Current tax	258.98	367.22	248.27	1,290.54		
	(2) Deferred tax	0.61	(34.64)	0.08	(34.58)		
IX	Profit for the period (VII-VIII)	797.98	1,069.22	720.22	3,784.02		
Х	Other Comprehensive Income / (Loss) ('OCI')	179.37	192.60	(266.65)	(224.00)		
	A (i) Items that will not be reclassified to profit or loss	(15.95)	(7.91)	10.07	(13.06)		
	(ii) Income tax relating to items that will not be reclassified to profit or loss	4.01	1.99	(2.53)	3.29		
	B (i) Items that will be reclassified to profit or loss (net)	255.65	265.29	(366.40)	(286.28)		
	(ii) Income tax relating to items that will be reclassified to profit or loss	(64.34)	(66.77)	92.21	72.05		
722	Total Comprehensive Income for the period (IX+X)	977.35	1,261,82	453.57	3,560.02		
ΧI	(Comprising Profit and Other Comprehensive Income for the period)	911.33	1,201,02	400.01			
XII		482.18	480.34	331.11	480.34		
VIII	(Face value of Rs. 10 each, fully paid up)	402.10	400.34	331.11	11.108.08		
	Other equity				11,100.00		
XIV	Earnings per share: (in Rs.) (Refer note 5)	16.60	21.82	14.51	76.45		
	(1) Basic	16.38	21.50	14.25	75.21		
	(2) Diluted	10.38	21.50	14,20	10.21		

*Refer note 3



Notes:

- 1 The statement of unaudited financial results for the quarter ended June 30, 2023 have been reviewed by the Audit Committee and approved by the Board of Directors at their respective meetings held on August 09, 2023. There are no qualifications in the limited review report issued by the auditors.
- 2 These financial results have been prepared in accordance with the recognition and measurement principles laid down in the Indian Accounting Standards (Ind AS) 34 "Interim Financial Reporting" prescribed under section 133 of the Companies Act, 2013, as amended read with the relevant rules issued thereunder.
- 3 The figures for the quarter ended March 31, 2023 are the balancing figures between audited figures in respect of the full financial year ended March 31, 2023 and unaudited published year-to-date figures up to December 31, 2022, being the end of the third quarter of the financial year, which were subject to limited review by the auditors.
- 4 The Company operates under a single reportable segment which is data management, analytics solutions and process outsourcing services. Further, the risks and rewards under various geographies where the Company operates are similar in nature.
- The Shareholders of the Company, approved the issue of Bonus Equity Shares in the proportion of one new fully paid up equity share of Rs. 10 each for every existing two equity shares of Rs. 10 each via postal ballot, result of which was announced on September 12, 2022. Consequently, the Company has issued 16,913,215 fully paid equity shares and the paid up equity share capital has been increased by Rs. 169.13 million and the EPS has been accordingly restated for the quarter ended June 30, 2022 presented to give the effect of bonus equity shares. Also, the authorised share capital of the Company was increased from Rs. 500.10 million to Rs 1,000.00 million consisting of 100,000,000 equity shares of face value of Rs. 10 each.

For and on behalf of Board of Directors

KAPIL JAIN Digitally signed by KAPIL JAIN Date: 2023.08.09 17:20:49 +05'30'

Kapil Jain Managing Director & Group CEO

Place: Mumbai

Date: August 09, 2023



67, Institutional Area Sector 44, Gurugram - 122 003 Haryana, India

Tel: +91 124 681 6000

Independent Auditor's Review Report on the Quarterly Unaudited Consolidated Financial Results of the Company Pursuant to the Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended

Review Report to The Board of Directors eClerx Services Limited

- 1. We have reviewed the accompanying Statement of Unaudited Consolidated Financial Results of eClerx Services Limited (the "Holding Company") and its subsidiaries (the Holding Company and its subsidiaries together referred to as "the Group") for the quarter ended June 30, 2023 (the "Statement") attached herewith, being submitted by the Holding Company pursuant to the requirements of Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended (the "Listing Regulations").
- 2. The Holding Company's Management is responsible for the preparation of the Statement in accordance with the recognition and measurement principles laid down in Indian Accounting Standard 34, (Ind AS 34) "Interim Financial Reporting" prescribed under Section 133 of the Companies Act, 2013 as amended (the "Act"), read with relevant rules issued thereunder and other accounting principles generally accepted in India and in compliance with Regulation 33 of the Listing Regulations. The Statement has been approved by the Holding Company's Board of Directors. Our responsibility is to express a conclusion on the Statement based on our review.
- 3. We conducted our review of the Statement in accordance with the Standard on Review Engagements (SRE) 2410, "Review of Interim Financial Information Performed by the Independent Auditor of the Entity" issued by the Institute of Chartered Accountants of India. This standard requires that we plan and perform the review to obtain moderate assurance as to whether the Statement is free of material misstatement. A review of interim financial information consists of making inquiries, primarily of persons responsible for financial and accounting matters, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with Standards on Auditing and consequently does not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion.

We also performed procedures in accordance with the Circular No. CIR/CFD/CMD1/44/2019 dated March 29, 2019 issued by the Securities and Exchange Board of India under Regulation 33(8) of the Listing Regulations, to the extent applicable.

- 4. The Statement includes the results of the entities as mentioned in Annexure to this Report.
- 5. Based on our review conducted and procedures performed as stated in paragraph 3 above and based on the consideration of the review reports of other auditors referred to in paragraph 6 below, nothing has come to our attention that causes us to believe that the accompanying Statement, prepared in accordance with recognition and measurement principles laid down in the aforesaid Indian Accounting Standards ('Ind AS') specified under Section 133 of the Act, read with relevant rules issued thereunder and other accounting principles generally accepted in India, has not disclosed the information required to be disclosed in terms of the Listing Regulations, including the manner in which it is to be disclosed, or that it contains any material misstatement.



S.R. BATLIBOI & ASSOCIATES LLP

Chartered Accountants

6. The accompanying Statement includes unaudited interim financial results and other unaudited financial information, in respect of of four subsidiaries whose unaudited interim financial results and other unaudited financial information include Group's share of total revenues of Rs. 629.59 million, Group's share of net profit after tax of Rs. 66.36 million and Group's share of total comprehensive income of Rs. 65.18 million for the quarter ended June 30, 2023 as considered in the Statement which have been reviewed by their respective independent auditors. The independent auditor's reports on interim financial information/ financial results of these entities have been furnished to us by the Management and our conclusion on the Statement, in so far as it relates to the amounts and disclosures in respect of these subsidiaries is based solely on the report of such auditors and procedures performed by us as stated in paragraph 3 above. Our conclusion on the Statement is not modified in respect of the above matter.

For S.R. Batliboi & Associates LLP

Chartered Accountants

ICAI Firm registration number: 101049W/E300004



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per Vineet Kedia

Partner

Membership No.: 212230 UDIN: 23212230BGSSFU2803

Gurugram August 09, 2023



S.R. BATLIBOI & ASSOCIATES LLP

Annexure to the Independent Auditor's Review Report on the Quarterly Unaudited Consolidated Financial Results of the Company Pursuant to the Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended

Sr. No.	Name of subsidiaries
1	eClerx LLC
2	eClerx Limited
3	eClerx Private Limited
4	eClerx Investments (UK) Limited
5	eClerx Canada Limited
6	CLX Europe S.P.A
7	CLX Europe Media Solution GmbH
8	CLX Europe Media Solution Limited
9	CLX Thai Company Limited
10	eClerx Employee Welfare Trust
11	eClerx B.V.
12	Eclipse Global Holdings LLC
13	eClerx Pty Ltd
14	ASEC Group, LLC
15	Personiv Contact Centers LLC
16 Personiv Contact Centers India Private Limited	
17	AG Resources (India) Private Limited
18	AGR Operations Manila Inc





ECLERX SERVICES LIMITED CIN: L72200MH2000PLC125319

Regd. Office: Sonawala Building, 1st Floor, 29, Bank Street, Fort, Mumbai - 400 023

STATEMENT OF CONSOLIDATED UNAUDITED FINANCIAL RESULTS FOR THE QUARTER ENDED JUNE 30, 2023

			t per share data)			
Sr. No.	Particulars	Quarter ended June 30, March 31, 2023 2023		June 30, 2022	Year ended March 31, 2023	
1550		Unaudited	Audited*	Unaudited	Audited	
1	Revenue from operations	6,844.77	6.931.01	6,178.35	26,478.97	
ij	Other income	76.83	50.85	220.17	659.51	
Ш	Total Income (I + II)	6,921.60	6,981.86	6,398.52	27,138.48	
IV	Expenses					
	Employee benefits expense	4,219.26	3,836.90	3,639.95	15,095.25	
	Depreciation and amortisation expense	284.36	318.57	248.66	1,140.14	
	Cost of technical sub-contractors	158.35	277.52	233.72	1,106.35	
	Other expense	794.27	747.40	869.97	3,055.22	
	Finance cost	59.04	56.52	51.49	211.62	
	Total expenses (IV)	5,515.28	5,236.91	5,043.79	20,608.58	
	Profit before exceptional items and tax (III-IV) Exceptional items	1,406.32	1,744.95	1,354.73	6,529.90	
00.000	Profit before tax	1,406.32	1,744.95	1,354.73	6,529.90	
VIII	Tax expense	339.73	421,41	359.59	1,638.09	
20000	(1) Current tax	345.07	447,49	423.38	1,741.24	
	(2) Deferred tax	(5,34)	(26.08)	(63.79)	(103.15	
IX	Profit for the period (VII-VIII)	1,066.59	1,323.54	995.14	4,891.81	
100	Attributable to:					
	Shareholders of the Company	1,063.24	1,325.46	992.01	4,888.20	
	Non controlling interest	3.35	(1.92)	3.13	3.61	
Х	Profit for the period (IX)	1,066.59	1,323.54	995.14	4,891.81	
XI	Other Comprehensive Income / (Loss) ('OCI')	177.12	204.11	(169.66)	255.54	
15030	A (i) Items that will not be reclassified to profit or loss	(15.95)	(13.40)	10.02	(18.67	
	(ii) Income tax relating to items that will not be reclassified to profit or loss	4.01	3.33	(2.53)	4.63	
	B (i) Items that will be reclassified to profit or loss (net)	253.40	280.95	(269.36)	197.53	
	(ii) Income tax relating to items that will be reclassified to profit or loss	(64.34)	(66.77)	92.21	72.05	
XII	Total Comprehensive Income for the period (X+XI) (Comprising Profit and Other Comprehensive Income for the period)	1,243.71	1,527.65	825,48	5,147.35	
	Attributable to:					
	Shareholders of the Company	1,240.36	1,529.57	822.35	5,143.74	
	Non controlling interest	3.35	(1.92)	3.13	3.61	
V'''	Boid up aguity chara capital				2001.200	
XIII	(Face value of Rs. 10 each, fully paid up)	482.18	480.34	331.11	480.34	
XIV	Other equity				16,685.20	
ΧV	Earnings per share: (in Rs.) (Refer note 5)					
	(1) Basic	22.12	27.05	19.98	98.76	
	(2) Diluted	21.82	26.66	19.63	97.15	

^{*}Refer note 3



Notes:

- The statement of unaudited financial results for the quarter ended June 30, 2023 have been reviewed by the Audit Committee and approved by the Board of Directors at their respective meetings held on August 09, 2023. There are no qualifications in the limited review report issued by the auditors.
- 2 These consolidated financial results have been prepared in accordance with the recognition and measurement principles laid down in the Indian Accounting Standards (Ind AS) 34 "Interim Financial Reporting" prescribed under section 133 of the Companies Act, 2013, as amended read with the relevant rules issued thereunder.
- The figures for the quarter ended March 31, 2023 are the balancing figures between audited figures in respect of the full financial year ended March 31, 2023 and unaudited published year-to-date figures up to December 31, 2022, being the end of the third quarter of the financial year, which were subject to limited review by the auditors.
- The Group operates under a single reportable segment which is data management, analytics solutions and process outsourcing services. Further, the risks and rewards under various geographies where the Group operates are similar in nature.
- 5 The Shareholders of the Company, approved the issue of Bonus Equity Shares in the proportion of one new fully paid up equity share of Rs. 10 each for every existing two equity shares of Rs. 10 each via postal ballot, result of which was announced on September 12, 2022. Consequently, the Company has issued 16.913,215 fully paid equity shares and the paid up equity share capital has been increased by Rs. 169.13 million and the EPS has been accordingly restated for the quarter ended June 30, 2022 presented to give the effect of bonus equity shares. Also, the authorised share capital of the Company was increased from Rs. 500.10 million to Rs 1,000.00 million consisting of 100,000,000 equity shares of face value of Rs. 10 each.
- The standalone financial results of the Company would be available for perusal on the Company's website viz www.eclerx.com. Key standalone financial information is given below.

(Rupees in million)

				(Itapecs III IIIIIIo)	
	Quarter ended			Year ended	
Particulars	June 30, 2023	March 31, 2023 Audited*	June 30, 2022 Unaudited	March 31, 2023 Audited	
	Unaudited				
Revenue from operations	4,951.79	5,005.70	4,347.16	18,881.61	
Profit before tax	1,057.57	1,401.80	968.57	5,039.98	
Profit after tax	797.98	1,069.22	720.22	3,784.02	

*Refer note 3

For and on behalf of Board of Directors

Digitally signed by KAPIL JAIN **KAPIL** JAIN

Date: 2023.08.09 17:23:33 +05'30'

Kapil Jain Managing Director & Group CEO

Place: Mumbai Date: August 09, 2023